

May 2017

Food Bank Closings

Thursday, May 25th—Feast of Ascension
Monday, May 29th—Memorial Day
Tuesday, July 4th—Independence Day

Quotable

“True charity is the desire to be useful to others with no thought of recompense.”

-Emanuel Swedenborg

Week 1 Delivery Agencies

The June deliveries for Week 1 will be on **Tuesday, May 30th, Wednesday May 31st, and Thursday, June 1st.** Please plan accordingly and make sure your order is submitted by Friday, May 26th before 1PM.

Payment of NHFB Invoices

When paying NH Food Bank invoices, please make sure to include **AR, your program number, and invoice number** in the memo line of your agency check. The invoice number you need to use begins with **AI** and can be found on the invoice you receive when you pickup your order. Please do NOT use the AO number found on Agency Express.

A note from Agency Relations

Enclosed in this month's bulletin is a new and improved SNAP pull-tab flyer. We would love it if you could hang this in your agency so that your clients are aware of this wonderful service that is available to them. If you are interested in having a SNAP Outreach Coordinator come take SNAP applications on-site, please call 669-9725 x124.

Connie, Rick and Mystyna



Joel Droznick

As many of you know, Joel developed the Food Pantry software that many of our agencies use to track their clients. Unfortunately, Joel passed away in March from a sudden illness.

Joel was a wonderful man who was dedicated to giving back to his community. He worked very closely with Pauline Boisvert at the St John XXIII Parish Food Pantry in Hudson, NH. He originally developed his pantry software for this agency, but has generously offered it to all our member pantries since 2010, and provided amazing support for the software right up until his death. He will be surely missed by all of us here at the NH Food Bank, and the many agencies he touched throughout the state.

Ask Agency Relations

Q. After I choose Delivery or Pickup, all the dates are still crossed off on the calendar on Agency Express?

A. This glitch can happen on either the Scheduler screen or the Checkout Screen. If you are on the Checkout Screen, the first thing to do is check the Scheduler under “Order Options” to be sure that you have a reserved appointment. If not, reserve an appointment in the Scheduler and then return to Checkout by clicking the Shopping Cart icon on the top bar of the screen.

If you are in the Scheduler or the Checkout screen (and have already reserved and appointment) and this glitch is occurring, try refreshing the page. This can be done by clicking on the circular arrow at the end of the Address Bar. Doing this after selecting Pickup/Delivery usually corrects the problem and you should be able to choose a date. If the date is chosen, and you are still unable to select a time, try refreshing again.

As always, if you have any questions regarding Agency Express, please contact Mysty at 669-9725 x240.

Did You Know?

- ◆ While some people prefer not to feed birds in spring and summer, during the spring migration, a feeder might be a useful source of food for traveling birds.
- ◆ According to Greek myth, the return of spring coincides with the return of Persephone, the daughter of Demeter, who is the goddess of plants and fertility.
- ◆ The U.S. spring season is culturally interpreted to be the day after President's Day, which is the Tuesday after the third Monday in February, and ending on the Friday before Memorial weekend.
- ◆ The first spring flowers are typically lilacs, irises, lilies, tulips, daffodils, and dandelions.



Monthly Spotlight

In March and April, our Executive Director Eileen Liponis held several meetings with agencies throughout the state. We appreciate all the agencies who were able to come out to the meetings, as well as the over 200 agencies that completed the agency survey in March. It has been wonderful for Eileen to meet the people on the frontlines of the battle against hunger in New Hampshire, and the survey responses and discussion at the meetings have broadened our understanding of the needs of clients and how we can better help our agencies meet those needs.



700 EAST INDUSTRIAL PARK DRIVE
MANCHESTER, NH 03109

What's Cookin'

May 2017

Current Resident or

NONPROFIT ORG
US POSTAGE
PAID
MANCHESTER, NH
PERMIT NO. 37



Safe Food Handling

All Agencies are **required** to have at least one representative attend a Safe Food Handling Class. Your Program Director/Coordinator must submit a written request, with the names of attendees to:

myackelshappy@nhfoodbank.org

Upcoming Classes

Thursday, May 11th @ 10AM

Thursday, June 15th @ 10AM

Please arrive 10 minutes early.

WELCOME New Agencies

Hope on Haven Hill
Rochester, NH

**Southwestern Community Services
Keene Head Start**
Keene, NH

**Elmwood Gardens Community
Council Homework Club**
Chester, NH

NHFOODBANK.ORG | 603-669-9725

New Shopper Orientation

Your Program Director/Coordinator must submit in writing, the names of any shoppers to be added or removed for your agency to:

myackelshappy@nhfoodbank.org

Sign up early, spots fill up quickly!

Upcoming Classes

Thursday, May 11th @ 1 PM

Wednesday, June 21st @ 10 AM

Please arrive 10 minutes early.