

Monthly Spotlight

This Thanksgiving season, the NH Food Bank proudly distributed over 16,400 turkeys to many of our eligible partnering agencies. Turkeys are annually purchased using funding from many generous donors and offered to agencies at no cost. We hope that these turkey donations were a benefit to your program and appreciated by your clients throughout NH.



Members of Newmarket Community Church Food Pantry picked up their turkeys and were excited to distribute them along with their Thanksgiving baskets later that day.



700 EAST INDUSTRIAL PARK DRIVE
MANCHESTER, NH 03109

What's Cookin'

December 2019

Current Resident or

NONPROFIT ORG
US POSTAGE
PAID
MANCHESTER, NH
PERMIT NO. 37



Safe Food Handling

All Agencies are **required** to have at least one representative attend a Safe Food Handling Class. Your Program Director/Coordinator must submit a written request, with the names of attendees to: jcheney@nhfoodbank.org

Upcoming Classes

Thursday, December 5th @10am
Wednesday, January 22nd @10am
Tuesday, March 10th @10am
Thursday, May 14th @10am

Please arrive 10 minutes early.

WELCOME New Agencies

The Community Cupboard @
Lakes Region Comm College

NHFOODBANK.ORG | 603-669-9725

New Shopper Orientation

Your Program Director/Coordinator must submit in writing, the names of any shoppers to be added or removed for your agency to: jcheney@nhfoodbank.org

Sign up early, spots fill up quickly!

Upcoming Classes

Thursday, December 12th @1pm
Tuesday, January 14th @10am
Wednesday, February 5th @10am

Please arrive 10 minutes early.

December 2019

Food Bank Closings

December 23rd-January 1st: Holiday Break
 Monday, January 20th: MLK Day



Quotable

"Seeing is believing, but sometimes the most real things in the world are the things we can't see."

~The Polar Express

Food Safety

All dry goods stored at your facility should be on shelving or in bins, and off the floor. All shelving must be metal, plastic or painted/sealed wood. Shelves should not be directly touching the wall. Food must be stored at least 6 inches above the floor. Any food that is stored in boxes on pallets should only be done so temporarily.

QSR Drawing Winners

Congratulations to the winners of the 3rd Quarter 2019 QSR Drawing! Each winning agency has received a \$25 credit on their NHFB account.

- *Pemi Youth Center-Plymouth
- *Claremont Food Pantry
- *Saints Mary & Joseph FP- Salem

To be eligible to win next quarter, your QSR must be received on time and be completed using the current quarter's form.

A Note From Agency Relations

We would like to wish you a happy holiday season full of blessings and cheer. If your program receives any Meal Boxes from Hannaford, please remember to let us know the quantity received (not weight) on your Fresh Rescue report or via email.

Mystyna, Emily and Jocelyn

Application Renewals & Agreement Changes

With 2020 quickly approaching, it is time to start thinking about biannual renewal applications. In the past, we have not changed the applications much between renewals, but this year will have a few updates.

The biggest change is a new requirement for agencies to source at least 3,000 pounds of food per year from the NH Food Bank (Fresh Rescue is included in this total.) This works out to an average of 250 pounds per month. We came to this decision by looking at our agency network as a whole, and how we can best utilize our limited resources to serve the food insecure in NH. **No agencies will be inactivated at the end of 2019 based on this new requirement.** All agencies will receive a letter in January with their distributed pounds for 2018 and 2019, and all agencies that fell under the 3000 pound mark will be contacted by their Agency Relations representative to discuss how we can help you increase your use of the NH Food Bank. This new rule is not meant to exclude any agencies, and we welcome any questions or concerns that you may have. Some additional updates are below.

- ◆ Fresh Rescue Agencies: You will have a one-page addendum to sign with your application that states the requirements of the program (i.e. use of infrared thermometers and scales, reporting requirements.)
- ◆ Agencies that receive meals from the RFS Kitchen: You will have an additional agreement to sign. Many of you have already signed this years ago, but we need to make sure that we have updated signatures across all our agencies.

Important Holiday Dates

Please be aware of these important dates regarding closures, Agency Express orders and deliveries.

- December's "week 4" deliveries (to Franconia, Littleton and Plymouth) will take place during "week 3" on December 19th at the regularly scheduled time.
- **The NH Food Bank will be closed from Monday, December 23rd until Friday, December 27th.**
- The Food Bank offices will reopen on Monday, December 30th. The warehouse will be reopen to pick up orders and shop on Thursday, January 2nd.
- You may resume placing Agency Express orders on December 24th for pickups starting on January 2nd. Any orders placed while we are closed will not be confirmed via email until our offices reopen.
- January's delivery schedule will be pushed back a week with "week 1" starting on Monday, January 6th. All changes will be noted on the Scheduler page on Agency Express.

Please contact the Agency Relations team if you have any questions about these dates and changes.